



QUALITY POLICY

TESEO spa is active in the production, selling and technical assistance of high-tech CAD/CAM systems for cutting leather and fabrics.

Since its foundation in 1987, it has adopted a motto: PIONEERS AND DREAMERS. Through these two simple and evocative words, that embody the essence of the Company, we can see the corporate identity: innovation and vision with a focus on the creation of tangible goods and services that are able to continuously revolutionize the competitive scenario in the reference market. The purpose is the creation of value for the Company as natural consequence of the continuous increment of the satisfaction of the customer.

In this perspective, the Management of TESEO spa looks at *Quality* as a key instrument for the achievement of the excellence and a cardinal principle of the Company strategy. Thus, it's placed at the heart of the development policies both in terms of product and organisation.

The continuous improvement is considered as an objective to pursue in all the Company's activities, as an instrument of action and involvement for the stakeholders, as a reference to determine goals and manage the risks associated with the operational environment.

The Management of TESEO spa aims to promote a modern Quality management through an adequate organizational structure and an optimal organization of resources; this in order to pursue continuously the satisfaction of its customers and the establishment of an effective collaboration with them and with suppliers and other interest parties, with the purpose to achieve maximum efficiency through the integration of different needs and competences.

In this regard it's committed to operate in compliance with UNI CEI EN ISO 9001:2015 standards.

The strategy expressed by the Management for Quality Policy, for this to be understood, implemented and supported at every corporate level, is summarized in the following points:

Objectives:

- To achieve the maximum grade of customer's satisfaction;
- To create and implement products, services, activities and processes assuring the respect of laws, regulation, technical standards and customer's expectations;
- To accomplish the continuous improvement of products and services supplied concerning efficiency and efficacy of the equipment, quality of the manufacturing obtainable from the Customer, optimization of the production time and the quantity of materials used.
- To increase the skills and know-how of staff, providing for their training and ensuring the resources necessary to achieve the goals;

REV	DATE	DRAFTING	APPROVAL	MOTIVATION
01	01/08/2018	MGMT	MGMT	1 st ISSUE

- To pursue the continuous improvement of the performances of the Quality Management System, processes and products maintaining its effectiveness in accordance with the requirements of the standard.

Instruments to implement objectives:

- The commitment of the Management to communicate the desired results and QMS objectives to the whole organization and to involve all the staff that has to act through methods and techniques of the Quality Management System;
- Verify that the improvement actions, corrective and preventive actions taken against detected or potential non-conformities in the QMS are implemented, efficient and effective and achieve process and output optimization.
- On the basis of customer's needs data and changes found in the sector and in the target market, the Management establishes annually the areas and the processes upon which intervene with priority for the attainment of *Quality* in all the areas of the organization adequately defining the relative strategic objectives.

The structural framework for the implementation of this policy is the quality management system and will be reviewed by the Management or whenever necessary.

All those involved are called upon to commit themselves to achieving the stated goals by taking all necessary actions to improve performance.

The Management of TESEO spa is committed to provide the necessary resources to achieve the objectives outlined.

THE MANAGEMENT

Dr. Gianni Gallucci
Chief Executive

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